



Strategic Plan 2019—2021



About QNADA

QNADA is the peak organisation for the non-government (NGO) alcohol and other drug (AOD) treatment sector in Queensland. QNADA members provide evidence informed harm reduction and treatment services consistent with the Qld Alcohol and Other Drug Treatment Service Delivery Framework.

QNADA's purpose is to support our members to deliver high quality, evidence informed services.

The following principles guide our work:

- ◆ Representation—effective AOD policy and system improvement is informed by frontline services;
- ◆ Quality—effective services require a skilled and supported workforce, delivering services informed by the evidence on what works;
- ◆ Accountable—genuine engagement and process transparency is required to build consensus;
- ◆ Collaboration—addressing AOD issues requires partnerships and linkages within and across sectors.

◆ Our Vision

A cohesive, sustainable and high quality NGO AOD sector, that delivers the best possible outcomes for the Queensland community. Three objectives have been identified to support achievement of our vision.

Innovate

- ◆ Support research and evaluation to strengthen harm reduction and treatment approaches.
- ◆ Contribute to policy development which encourages innovation and agility.

Grow

- ◆ Enhance workforce capacity to deliver effective interventions.
- ◆ Increase understanding of effective service responses to complex client needs.
- ◆ Improve understanding of the optimal investment and service mix required to reduce alcohol and other drug related harm.

Influence

- ◆ Reduce stigma for people who use drugs and the services that support them by changing community perceptions.
- ◆ Engage in evidence informed planning, policy and investment to inform effective responses to alcohol and other drug issues.